



www.stcroixgas.com
 415 S Second St
 River Falls, WI 54022
 (715) 425-6177

MARCH 2016

Due Date:
March 25,
Friday

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:
 Our office, 415 S. 2nd Street.
 Due date deadline: 5 p.m.

Prescott Location:
 First National Bank,
 1151 N. Canton Street.
 Due date deadline:
 lobby - 5 p.m.,
 drive-up window - 6 p.m.

Online bill payers:
 allow 10 business days for your payment check to reach us to avoid late fees.



ONLINE: Visit us at
www.stcroixgas.com.

You can click through to pay by credit card or check with Payment Service Network. Or call PSN at 877-885-7968. There is a \$3.99 transaction charge.

Or... **AutoPay** is **free** and automatic each month—details on our website. AutoPay is an electronic transfer from your bank account that occurs on the due date. Call us with questions! 715-425-6177.

New Budget Bill amounts start this month

Are you on our Budget Plan? If you are, your payment is changing this month. Please check your March bill to see the new amount.

Each winter, we adjust your fall budget payment amount to reflect actual usage and actual costs to date.

Your new Budget amount will stay the same until summer.

In July we will review all customers' budgets and make any final corrections. If you have credit, you can apply it toward your budget for the next heating year (August—July). Or you can request a refund.

Budget billing levels out your annual gas costs across 12 months, to enable you to avoid the spikes and the valleys of normal gas usage and bills. Sign up next summer for the start of the next Budget year.



Happy retirement to Jerry Merta

At the end of March we will bid a fond farewell to Jerry Merta, retiring after 25 years with St. Croix Gas.

Jerry has been the face of St. Croix Gas in the homes of many customers, as our furnace and air conditioning technician. Jerry always makes us smile, he often shares some wisdom, and we know he will be missed by many.

Jerry formerly worked for A.W. Lund and Early Plumbing & Heating (CIR). He has worked on heating and air conditioning systems in the River Falls area for over 50 years.

With Jerry's retirement, we will no longer be offering furnace and air conditioning tune-ups.



THINKING ABOUT BUILDING A NEW HOME?

All builders will tell you they build a great home, but only those who partner with Focus on Energy's New Homes Program can prove it.

Our builders work with building science experts to verify your dream home is constructed to exceed state energy and safety codes. You can enjoy your new home knowing it was certified to meet the New Homes Program's standards for superior quality and energy efficiency.

New Homes Program Advantages:

Lower energy bills – A Focus on Energy New Home is at least 15 percent more efficient than homes that are merely built to code, which means lower energy costs and more efficient performance.

Comfort – Expect air tightness that minimizes drafts and creates superior indoor air quality; sealed combustion equipment and carbon monoxide detectors to ensure combustion safety and whole-house ventilation for proper circulation.

VISIT FOCUSONENERGY.COM/NEWHOME
 CALL 800.762.7077
 TO FIND MORE WAYS TO SAVE
 AND CONTROL YOUR ENERGY USE

*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at focusenergy.com/utilities.



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Partnering with Wisconsin utilities